

Dear Members,

Due to the public health concerns arising from the COVID-19 Coronavirus pandemic, the Board of Directors decided to postpone the 54th Annual Meeting of Ukrainian National FCU from its scheduled date of March 29, 2020 to a later date in the future, when it would be safe for our membership and staff.

The health and safety of our members and our staff are of paramount importance to us. We would like to reassure you that your credit union is prepared to handle this challenging situation responsibly and competently.

We are keeping normal business hours at our Branch Locations. If possible, we recommend you use our Online and Mobile Banking and your VISA Debit card as your primary channels to access your accounts. Should you need to speak with someone about your account/s, **we're just a phone call away at (866) 859-5848.**

We are also part of the CO-OP ATM network, which provides our members with fee-free access to their account/s at over **30,000 ATM's nationwide.** **Text a Zip Code to 91989** to find a nearby ATM or call (888) 748-3266 to find a location by telephone. You may also do an ATM location search on our website.

We are taking precautions where possible to protect our members and employees. We want to assure you that UkrNatFCU is following the Centers for Disease Control (CDC) guidelines (see below) to appropriately respond to this potential public health threat. These include:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Stay home when you are sick.
- Wash or sanitize your hands often. This is especially important after using an ATM.

We are also advising employees on how to increase sanitizing efforts in high-touch areas inside our facilities. **For your convenience and safety** of all those who visit our branches, hand sanitizers and/or disinfectant wipes are available at our teller stations and member service desks. If you are sick, especially with a fever, cough, or shortness of breath, please consult a medical professional.

We continue to monitor the situation and will provide additional updates as needed.

Board of Directors
Ukrainian National Federal Credit Union